

## Overview and Scrutiny Committee

### 2022/2023 work programme

Date	Publishing	Topics	Speakers
22 June	14 June	<ul style="list-style-type: none"> <li>New task group proposal: Sustainability Strategy</li> <li>OSC work programme 2022/23</li> </ul>	<ul style="list-style-type: none"> <li>Jodie Kloss (Senior Democratic Services Officer)</li> <li>Jodie Kloss (Senior Democratic Services Officer)</li> </ul>
29 June	21 June	<i>Call-in only</i>	<i>Cancelled</i>
20 July	12 July	<ul style="list-style-type: none"> <li>Update on ArrivaClick contract</li> <li>Quarter 4 2021/22 Council Performance Report - to monitor and challenge results</li> </ul>	<ul style="list-style-type: none"> <li>Alan Gough (Group Head of Community and Environmental Services), Chris Fennell (Head of Leisure and Environmental Services), Kim Bloomfield (Contract and Relationship Manager - Sustainable Transport)</li> <li>Liam Hornsby (Head of Enterprise Programme Management Office), Claire Dow (Business Intelligence Manager)</li> </ul>
27 July	20 July	<i>Call-in only</i>	<i>To be cancelled if no call-in.</i>
21 September	13 September	<ul style="list-style-type: none"> <li>Quarter 1 2022/23 Council Performance Report - to monitor and challenge results</li> </ul>	<ul style="list-style-type: none"> <li>Liam Hornsby (Associate Director of Customer and Corporate Services), Claire Dow (Business Intelligence Manager)</li> </ul>

		<ul style="list-style-type: none"> <li>Update on WBC's Strategic Framework – to review progress achieved on the Council Plan and the Organisation Development Strategy</li> </ul>	<ul style="list-style-type: none"> <li>Kathryn Robson (Executive Head of Strategy &amp; Initiatives (Communications, Partnerships &amp; Community)), Liam Hornsby (Associate Director of Customer and Corporate Services), Executive Head of HR and OD</li> </ul>
19 October	11 October	<ul style="list-style-type: none"> <li>Voluntary Sector Commissioning Framework (End of Year Report – 2021-2022) – to review the end of year report</li> <li>Community Safety Partnership update</li> </ul>	<ul style="list-style-type: none"> <li>Paul Stacey (Associate Director of Environment), Julietta Federico (Contract and Relationship Manager)</li> <li>Liam Fitzgerald (Community Safety Manager)</li> </ul>
16 November	8 November	<ul style="list-style-type: none"> <li>Update on voluntary sector strategy and W3RT task group 2020/2021</li> <li>ICT Strategy</li> </ul>	<ul style="list-style-type: none"> <li>Paul Stacey (Associate Director of Environment), Julietta Federico (Contract and Relationship Manager), representatives from W3RT</li> <li>Emma Tiernan (Associate Director of ICT &amp; Shared Services)</li> </ul>
13 December	6 December	<ul style="list-style-type: none"> <li>Update on WBC's Strategic Framework – to review progress achieved on the Council Plan and Organisation Development Strategy and Quarter 2 2022/23 Council Performance Report - to monitor and challenge results</li> </ul>	<ul style="list-style-type: none"> <li>Liam Hornsby (Associate Director of Customer and Corporate Services), Kathryn Robson (Director of Performance), Claire Dow (Business Intelligence Manager)</li> </ul>

01 February	24 January	<ul style="list-style-type: none"> <li>Update on Electric Vehicles Task Group</li> <li>Update on Sustainable Transport Strategy including task group recommendations</li> <li>Sustainability Strategy Task Group final report</li> </ul>	<ul style="list-style-type: none"> <li>Andy Smith (Senior Transport and Infrastructure Projects Officer)</li> <li>Tom Dobrashian (Executive Director of Place)</li> <li>Councillor Mark Hofman (Task Group Chair), Susheel Rao (Sustainability Officer)</li> </ul>
22 February	14 February	<ul style="list-style-type: none"> <li>Watford Community Housing – update on maintenance</li> <li>Community Safety Partnership – to review the update on the 2022/23 plan and consider objectives for 2023/24</li> </ul>	<ul style="list-style-type: none"> <li>WCH representatives</li> <li>Liam Fitzgerald (Community Safety Manager)</li> </ul>
15 March	7 March	<ul style="list-style-type: none"> <li>Update on WBC’s Strategic Framework – to review progress achieved on the Council Plan and Organisation Development Strategy and Quarter 2 2022/23 Council Performance Report - to monitor and challenge results</li> </ul>	<ul style="list-style-type: none"> <li>Liam Hornsby (Associate Director of Customer and Corporate Services), Kathryn Robson (Director of Performance) Claire Dow (Business Intelligence Manager)</li> </ul>
29 March	21 March	<i>Call-in only</i>	<i>To be cancelled if no call-in.</i>

**Items to be scheduled in 2023/24**

- Customer Experience Strategy – delivery plan
- Update on improvements to Report-it

- Update on ArrivaClick service (June/July 2023)
- Update on the waste and recycling service (beginning 23/24)
- Voluntary Sector Commissioning Framework Annual Report (July 2023)
- Parking services - resources and levels of responsiveness to residents' needs (Cllr Hannon suggestion)
- Review of CCTV service following move to new police station.
- Review changes to NLF applications following implementation.
- SLM contract update?